



CCS HELPS CAREGIVERS by teaching them how to:

- Praise their children’s good behavior and reduce their problem behavior
- Connect with helpful people and community resources
- Build on their strengths for lasting success

RESULTS FROM 6-MONTH FOLLOW-UP YOUTH SURVEYS have shown:

- 92% of youth said their basic needs were being met (food, shelter)
- 95% of youth were attending school or had graduated
- 93% of youth had advocated for themselves
- 92% of youth knew how to seek and access formal services

RESULTS FROM 6-MONTH FOLLOW-UP FAMILY SURVEYS have shown:

- 91% of families said their basic needs were being met (food, shelter)
- 97% of families had advocated for themselves
- 95% of families knew how to seek and access formal services

CALL FOR MORE INFORMATION

531-355-1255

BOYS TOWN

CARE COORDINATION SERVICES

Boys Town Care Coordination Services (CCS) is an intervention for youth and/or families that are in need of multiple coordinated services/supports, are involved in at least one formal system (e.g., education, mental health, substance abuse, criminal justice) and that have the capacity to develop a formal and informal support system.

CCS were developed to provide both a youth-focused (Youth Track) and a family-focused (Family Track) intervention. The Youth Track is used when there is no family involvement, the youth is identified as the client by the contracting agency or the youth is in the process of transitioning into adulthood.

The Family Track is used when there is family involvement and parents/caregivers are active in a youth’s life. The focus is on helping the family as a whole, with services that are focused on meeting its individual needs.

The desired outcome is to help families and youth become more self-sufficient through improved problem-solving skills, self-advocacy and their ability to find and access community supports and services. Services continue until youth and/or families have and can effectively use the skills and knowledge necessary to be self-sufficient. Ongoing assessment of progress and evaluation of implementation of service delivery is monitored throughout.

CCS CORE PROGRAM COMPONENTS

- **ENGAGEMENT**
Engaging youth and families by building relationships and assessment and service-planning activities.
- **SERVICE COORDINATION AND DELIVERY**
Advocating for youth and families to help them link to appropriate services, monitor those services and navigate systems.
- **EMPOWERMENT**
Empowering youth and families via skill-teaching and fostering independence, with a focus on strengths and self-efficacy.

BOYS TOWN RESEARCH

At Boys Town, we continually measure the effectiveness of our child and family programs to ensure those we serve actually get better. For more information, go to www.boystown.org/research/publications/Pages/Publications.aspx.

- A CCS study that describes the service model and provides preliminary outcome data indicated that youth with educational and behavioral health challenges can benefit from coordination of services that are both youth-guided and family-driven.

Anderson, L., Ringle, J.L., Ross, J.R., Ingram, S.D., & Thompson, R.W. (2017). Care Coordination Services: A description of an alternative service model for at-risk families. *Journal of Evidence-Informed Social Work*, 14, 217-228.