

Community Health Needs Assessment 2020-2021 Progress Report – West Location

Needs Assessment Finding	Implementation Plan	2020-2021 Progress Report
Access to Healthcare Services	Objective A: Increase access to primary care and to a regular source of care	<ul style="list-style-type: none"> • Telehealth appointments continued during pandemic to provide opportunities for patients to be seen • Added Dr. Caitlin Gillespie, and Dr. Doherty in Pediatrics • Added Gloria Milbourn, PA in Internal Medicine • Expanded hospitalist program with addition of Dr. Bossert and Dr. Nelson
	Objective B: Explore opportunities to increase availability of select pediatric specialty service to Boys Town pediatric patients and community partners.	<ul style="list-style-type: none"> • Expanded Pediatric Neurology Department with the addition of physicians and services include Dr. Herman, Dr. Luo, and Dr. Osman • Collaboration with Mayo Clinic to provide Cardiology services in August 2021 • Added Pediatric Surgery sub-specialties: Intestinal Rehab, Thyroid, and Pectus • Dr. Prestridge and Casey Kilpatrick, NP will provide services in Intestinal Rehab • Outreach added as follows: Surgery in Lincoln and Sioux City; Neurology in Lincoln; Rheumatology in Lincoln; and Pediatric Neurosurgery in Dakota Dunes, S.D. • Added Dr. Schall, Dr. Suh, and Esther Nolasco, APRN •
	Objective C: Provide opportunities for the community to learn about available services and make provider connections.	<ul style="list-style-type: none"> • Telehealth connections • Virtual activities for education were provided including Living Well with Tinnitus, The Importance of Immunizations, Breastfeeding Basics, Parenting in a Pandemic, Parent Child Interaction Therapy, and Cochlear Implants • Boys Town participated in a health fair at the Cinco de Mayo Festival

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Mental Health	Objective A: Improve access to mental health services	<ul style="list-style-type: none"> • One Psychiatrist was added in 2020, Dr. Inbarasu; three Psychiatrists were added to staff in 2021: Dr. Tooley and Dr. Curry started in August. Additional physician will be starting late 2021, Dr. McGee • Psychiatry services added at Lakeside Clinic including PCIT • Psychiatry services added at 72nd St Clinic
	Objective B: Assist patients in accessing mental health resources	<ul style="list-style-type: none"> • No additions for 2020-21
	Objective C: Provide opportunities for mental health education and resources to employees, patients and the public	<ul style="list-style-type: none"> • Ask Brenda Kafka if anything was done in May for MHAM? • Ask Brooke was anything specific to MH from marketing • Social Workers belong to and attend the Kim foundation which increases awareness, reduces stigma, and provides education and resources related to mental illness and suicide
Neurological, Cognitive and Behavioral Conditions	<p>Objective A: Improve access to pediatric neurological services</p> <p>Objective B: Broaden scope of neurological services provided</p> <p>Objective C: Use the work of the Center for Neurobehavioral Research to improve clinical outcomes.</p>	<ul style="list-style-type: none"> • Same Week Seizure Clinic was added to decrease the wait time patients were experiencing related to new seizure diagnosis in the region • Added MEG in Institute for Human Neuroscience • Added Physical Therapy in Center for Human Performance Optimization with Dr. Corr • Added Dr. McAllister and Nazira Usmanova, NP
Nutrition, Diabetes, Physical Activity and	Objective A: Promote healthy eating and	<ul style="list-style-type: none"> • Boys Town hosted a virtual Memorial Day run to increase activity of participants during pandemic, allowing patients/participants to do the

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Weight Management	<p>physical activity for patients and the community.</p> <p>Objective B: Increase services that address nutrition for patients with comorbidities.</p>	<p>level of participation in their own community.</p> <ul style="list-style-type: none"> • Boys Town sponsored additional walks in the community to promote activity and offer support of The March of Dimes, NE Epilepsy Walk, Run and Roll, Step Up for Downs Syndrome and The Crohns's and Colitis Foundation • Added bariatric surgery services at BTNRH-pediatric specific performed in conjunction with pediatric surgery team
Oral Health	<p>Objective A: Identify strategies to improve the oral health for Boys Town Pediatrics patients.</p> <p>Objective B: Collaborate with community partners to promote oral health.</p> <p>Objective C: Provide resources regarding oral health</p>	<ul style="list-style-type: none"> • Patients are continuing to be provided fluoride varnish at the 9-month, 18-month, and 24-month appointments to help strengthen enamel and prevent tooth decay. • Educational materials are provided to parents of patients at the well-checks.
Identified Elements not Pursued	None	<ul style="list-style-type: none"> • Injury and violence, sexual health, tobacco, alcohol, and other drugs: All issues are identified and responded to on the individual patient level
Influencing Elements Pursued which Impacted ability to complete previously identified initiatives		<p>COVID was declared a public health emergency on March 13, 2020. The pandemic caused by COVID is having an immeasurable impact on healthcare. Resources were redirected to ensure appropriate response to the PHE. The response included rapid implementation of expanded telehealth in all areas as well as patient education, enhanced cleaning, implementing visitor policies that support patients while protecting staff, screening of patients and visitors as well as staff, training of staff,</p>

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		vaccination, testing, pre-op clinic, clinic segregation of well/sick, and ensuring appropriate PPE for patients and staff. The pandemic and resulting PHE have continued through all of 2021 with the emergence of variants of concern.