

Community Health Needs Assessment 2019-2020 Progress Report – West Location

Needs Assessment Finding	Implementation Plan	2019-2020 Progress Report
Access to Healthcare Services	Objective A: Increase access to primary care and to a regular source of care	<ul style="list-style-type: none"> • Pediatrics and Same Day Pediatrics offered telehealth appointments during pandemic to provide opportunities for patients to be seen while staying at home. • Patient Access Center was created which included a hotline for patients to call and be transferred to the correct services. • A hospital operator service was added in June 2019 to assist patients in getting directed to the correct services. • Added a Pediatrician to the Pacific Street site in July 2019.
	Objective B: Explore opportunities to increase availability of select pediatric specialty service to Boys Town pediatric patients and community partners.	<ul style="list-style-type: none"> • Opened an Epilepsy Monitoring Unit in September 2019. • Opened an Inpatient Psychiatric Unit in October 2019. • Collaboration with Shriner’s Hospital for children continued to increase access to orthopedics, orthotics and prosthetics, imaging and telehealth. • Opened a Down Syndrome Clinic and Autism Clinic in June 2020.
	Objective C: Provide opportunities for the community to learn about available services and make provider connections.	<ul style="list-style-type: none"> • Virtual Newborn Expos were held to provide resources during pandemic. • Parenting classes were provided via virtual/on-line platforms to allow parents the opportunity to continue to receive resources. • Meet the Provider opportunities were offered in person and virtually. • Added 4 digital billboards to assist the community in finding services available.
Mental Health	Objective A: Improve access to mental health services	<ul style="list-style-type: none"> • A Child and Adolescent Inpatient Psychiatric Unit opened in October 2019 to increase access to more intensive mental health services. • Two Child and Adolescent Psychiatrists started providing services in

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		<p>the Child and Adolescent Outpatient Services and Inpatient Psychiatric Unit.</p> <ul style="list-style-type: none"> • Parent training was implemented in the RTC
	Objective B: Assist patients in accessing mental health resources	<ul style="list-style-type: none"> • Piloted a Mental Health Nurse Navigator to assist patients in accessing mental health resources with community partners. Deemed the pilot successful and determining further implementation. • Hired an additional outpatient therapist for the Outpatient Child and Adolescent Psychiatry services.
	Objective C: Provide opportunities for mental health education and resources to employees, patients and the public	<ul style="list-style-type: none"> • A psychiatrist gave a presentation on adolescent behavior at a quarterly meeting, offering CNEs. • The psychiatrist also gave the training at the Pediatrics quarterly meeting.
Neurological, Cognitive and Behavioral Conditions	<p>Objective A: Improve access to pediatric neurological services</p> <p>Objective B: Broaden scope of neurological services provided</p> <p>Objective C: Use the work of the Center for Neurobehavioral Research to improve clinical outcomes.</p>	<ul style="list-style-type: none"> • Hired a Pediatric Epileptologist and a Pediatric Neurosurgeon in August 2019. • Hired two Pediatric Neurologists and four Pediatric Neurology APRNs. • Opened a Down Syndrome Clinic and Autism Clinic in February 2020. • Expanded Dietary team to address ketogenic diet for epilepsy and neurology patients.
Nutrition, Diabetes, Physical Activity and Weight Management	Objective A: Promote healthy eating and physical activity for patients and the community.	<ul style="list-style-type: none"> • Boys Town hosted a virtual Memorial Day run to increase activity of participants during pandemic, allowing patients/participants to do the level of participation in their own community. • The Charting Your Progress educational handouts distributed at

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	<p>Objective B: Increase services that address nutrition for patients with comorbidities.</p>	<p>developmental milestones were updated in 2019 and 2020.</p> <ul style="list-style-type: none"> The dietary team was expanded to four dieticians to meet the increasing dietary needs of patients, including ketogenic diets for neurology patients and dietary consults for the Pediatric Weight Management Clinic.
Oral Health	<p>Objective A: Identify strategies to improve the oral health for Boys Town Pediatrics patients.</p> <p>Objective B: Collaborate with community partners to promote oral health.</p> <p>Objective C: Provide resources regarding oral health</p>	<ul style="list-style-type: none"> Patients are continuing to be provided fluoride varnish at the 9 month, 18 month, and 24 month appointments to help strengthen enamel and prevent tooth decay. Educational materials are provided to parents of patients at the well-checks. Parent educational articles were added to the knowledge center at Boystownpediatrics.org on pacifier vs thumb sucking, nutrition for toddlers and nutrition impacts on performance.
Identified Elements not Pursued	None	<ul style="list-style-type: none"> Injury and violence, sexual health, tobacco, alcohol and other drugs: All issues are identified and responded to on the individual patient level