



## Community Health Needs Assessment 2020-2021 Progress Report – East Location

### NOTE

**The East Location of BTNRH ceased operation and licensure as a hospital on July 15, 2020. Some progress reported below was completed through 7-15-2020 and was in anticipation of transition to clinical services now provided at this location. Please refer to the West Location Progress Report for additional progress on some items below.**

Needs Assessment Finding	Implementation Plan	2020-2021 Progress Report
Access to Healthcare Services	Objective A: Increase access to primary care and to a regular source of care	<ul style="list-style-type: none"> <li>• Telehealth appointments continued during pandemic to provide opportunities for patients to be seen</li> <li>• Added one Pediatrician to this location, Dr Orr</li> <li>• Added a Social Worker to assist patients and families in all areas</li> </ul>
	Objective B: Explore opportunities to increase availability of select pediatric specialty service to Boys Town pediatric patients.	<ul style="list-style-type: none"> <li>• Added Pediatric Surgery, Neurology, Downs Syndrome Clinic, Autism Clinic, Pediatric Neuro Gastroenterology Clinic and Headache Clinic to this location to expand specialty services available</li> <li>• Added 5 neurologists to this location to expand availability of Neurology services in this area and the region</li> </ul>
	Objective C: Provide opportunities for the community to learn about available services and make provider connections.	<ul style="list-style-type: none"> <li>• Telehealth connections</li> <li>• Virtual activities for education were provided including Living Well with Tinnitus, The Importance of Immunizations, Breastfeeding Basics and Cochlear Implants</li> </ul>

<b>Needs Assessment Finding</b>	<b>Implementation Plan</b>	<b>2020-2021 Progress Report</b>
Mental Health	<p>Objective A: Improve access to mental health services</p> <p>Objective B: Provide opportunities for mental health education and resources to employees, patients/parents of patients and the public</p>	<ul style="list-style-type: none"> <li>• A LIMHP was added to this location to provide mental health services.</li> </ul>
Nutrition, Diabetes, Physical Activity and Weight Management	<p>Objective A: Promote healthy eating and physical activity for patients and the community.</p> <p>Objective B: Increase services that address nutrition for patients with comorbidities.</p>	<ul style="list-style-type: none"> <li>• Boys Town hosted a virtual Memorial Day run to increase activity of participants during pandemic, allowing patients/participants to do the level of participation in their own community.</li> </ul>
Oral Health	<p>Objective A: Identify strategies to improve the oral health for Boys Town pediatric patients.</p> <p>Objective B: Collaborate with community partners to promote oral health.</p> <p>Objective C: Provide resources regarding oral</p>	<ul style="list-style-type: none"> <li>• Patients are continuing to be provided fluoride varnish at the 9-month, 18-month, and 24-month appointments to help strengthen enamel and prevent tooth decay.</li> <li>• Educational materials are provided to parents of patients at the well-checks.</li> </ul>

<b>Needs Assessment Finding</b>	<b>Implementation Plan</b>	<b>2020-2021 Progress Report</b>
	health	
Vision, Hearing and Speech Conditions	Objective A: Identify possible solutions to gaps in vision care and eye health for children.	<ul style="list-style-type: none"> <li>• Vision screeners were added to all clinics to allow for regular vision screening of patients.</li> <li>• Patients failing vision screening are referred for vision care.</li> </ul>
	Objective B: Improve identification and management of patients with hearing loss.	<ul style="list-style-type: none"> <li>• Providers complete hearing checks at developmental milestones at the kindergarten physical.</li> <li>• Children not passing hearing checks are offered access to the Pediatric Hearing Clinic to provide families with newly diagnosed hearing loss additional resources.</li> <li>• CCDLC offers loaner hearing aids for children while working to obtain hearing aids for the patient.</li> </ul>
Identified Elements not Pursued	None	<ul style="list-style-type: none"> <li>• Injury and violence, sexual health, tobacco, alcohol and other drugs: All issues are identified and responded to on the individual patient level</li> </ul>
Influencing Elements Pursued which Impacted ability to complete previously identified initiatives		<p>COVID was declared a public health emergency on March 13, 2020. The pandemic caused by COVID is having an immeasurable impact on healthcare. Resources were redirected to ensure appropriate response to the PHE. The response included rapid implementation of expanded telehealth in all areas as well as patient education, enhanced cleaning, implementing visitor policies that support patients while protecting staff, screening of patients and visitors as well as staff, training of staff, vaccination, testing, pre-op clinic, clinic segregation of well/sick, and ensuring appropriate PPE for patients and staff. The pandemic and resulting PHE have continued through all of 2021 with the emergence of variants of concern.</p>