

Community Health Needs Assessment 2019-2020 Progress Report – East Location

Needs Assessment Finding	Implementation Plan	2019-2020 Progress Report
Access to Healthcare Services	Objective A: Increase access to primary care and to a regular source of care	<ul style="list-style-type: none"> • Same Day Pediatrics added hours on Sundays at the East location. • Pediatrics and Same Day Pediatrics offered telehealth appointments during pandemic to provide opportunities for patients to be seen while staying at home. • Patient Access Center was created which included a hotline for patients to call and be transferred to the correct services. • A hospital operator service was added in June 2019 to assist patients in getting directed to the correct services.
	Objective B: Explore opportunities to increase availability of select pediatric specialty service to Boys Town pediatric patients.	<ul style="list-style-type: none"> • Opened a Pediatric Weight Management Clinic in November 2019. • A Psychiatric APRN was relocated to the East location to provide psychiatric services to patients utilizing that location.
	Objective C: Provide opportunities for the community to learn about available services and make provider connections.	<ul style="list-style-type: none"> • Virtual Newborn Expos were held to provide resources during pandemic. • Parenting classes were provided via virtual/on-line platforms to allow parents the opportunity to continue to receive resources. • Meet the Provider opportunities were offered in person and virtually.
Mental Health	Objective A: Improve access to mental health services Objective B: Provide opportunities for mental health	<ul style="list-style-type: none"> • A Psychiatric APRN was relocated to the East location to provide psychiatric services to patients utilizing that location. • A psychiatrist gave a presentation on adolescent behavior at a quarterly meeting, offering CNEs. • The psychiatrist also gave the training at the Pediatrics quarterly meeting.

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	education and resources to employees, patients/parents of patients and the public	
Nutrition, Diabetes, Physical Activity and Weight Management	<p>Objective A: Promote healthy eating and physical activity for patients and the community.</p> <p>Objective B: Increase services that address nutrition for patients with comorbidities.</p>	<ul style="list-style-type: none"> Boys Town hosted a virtual Memorial Day run to increase activity of participants during pandemic, allowing patients/participants to do the level of participation in their own community. The Charting Your Progress educational handouts distributed at developmental milestones were updated in 2019 and 2020. The dietary team was expanded to four dieticians to meet the increasing dietary needs of patients, including ketogenic diets for neurology patients and dietary consults for the Pediatric Weight Management Clinic.
Oral Health	<p>Objective A: Identify strategies to improve the oral health for Boys Town pediatric patients.</p> <p>Objective B: Collaborate with community partners to promote oral health.</p> <p>Objective C: Provide resources regarding oral health</p>	<ul style="list-style-type: none"> Patients are continuing to be provided fluoride varnish at the 9 month, 18 month, and 24 month appointments to help strengthen enamel and prevent tooth decay. Educational materials are provided to parents of patients at the well-checks. Parent educational articles were added to the knowledge center at Boystownpediatrics.org on pacifier vs thumb sucking, nutrition for toddlers and nutrition impacts on performance.
Vision, Hearing and Speech Conditions	Objective A: Identify possible solutions to gaps in vision care and eye health for children.	<ul style="list-style-type: none"> Vision screeners were added to all clinics to allow for regular vision screening of patients. Patients failing vision screening are referred for vision care.

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	Objective B: Improve identification and management of patients with hearing loss.	<ul style="list-style-type: none"> • Providers complete hearing checks at developmental milestones at the kindergarten physical. • Children not passing hearing checks are offered access to the Pediatric Hearing Clinic to provide families with newly diagnosed hearing loss additional resources. • CCDLC offers loaner hearing aids for children while working to obtain hearing aids for the patient.
	Objective C: Increase research efforts and diagnostics related to Developmental Language Disorders and other speech conditions.	<ul style="list-style-type: none"> • The Pediatric Speech-Language Therapy clinic was opened in August 2019. • The DLD team offered free hearing, speech and language screening for children ages 4-7.
Identified Elements not Pursued	None	<ul style="list-style-type: none"> • Injury and violence, sexual health, tobacco, alcohol and other drugs: All issues are identified and responded to on the individual patient level