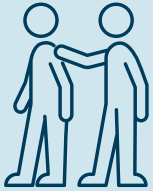


Communication Tips

For Talking to Individuals with Hearing Loss



Get the person's attention before you begin talking.



Face the person directly, and on the same level, whenever possible.



Keep your hands away from your face while talking. If you are eating or covering your lips, your speech is difficult to understand.



Use a clear voice. Speak with a normal tone of voice, enunciate and no shouting!



Reduce background noises when conversing. Turn off the radio or tv.



Be in the same room. Never talk from another room or while walking away.



If a person does not understand what you say, **find a different way to say it.** Rephrase, rather than repeat.



Be sure that there is good lighting. The light should not be shining into the eyes of the person with hearing loss.



Observe for cues that the listener is understanding what you are saying. If they look confused, check in.



People often have more difficulty concentrating and understanding if they are ill or very tired.

Boys Town Audiology Clinic Locations:

Pacific Street: 531-355-6520 | 72nd Street: 531-355-6520
Downtown: 531-355-6520 | Council Bluffs: 712-256-5272